

Gift Box – Information Sheet

This year, we would like to cordially thank again all shareholders who exercise their voting rights by providing them with a chocolate package.

1. NO Pick-up at the Annual General Meeting

This year, neither the Gift Box vouchers nor the Gift Boxes will be given at the General Assembly. Please note the following chapter concerning the shipment of the Gift Box.

2. Shipment of Gift Box if Proxy is Granted in Time

If you cast your vote either via the online platform ShApp (Shareholder Application) or by mail by granting a power of attorney to the independent proxy, please note the following:

- If a power of attorney is granted **in time** via the **online platform ShApp** (by no later than **April 22, 2020, 5.00 p.m.**) the chocolate package will automatically be sent by mail to your address. After this date, it will no longer be possible to grant a power of attorney electronically, **which also means that shipment of the Gift Box is no longer possible.**
- If a power of attorney is granted **in time by mail** (using the form “Written Registration / Power of Attorney” by no later than **April 22, 2020, 5.00 p.m. [time of receipt]**), the chocolate package will automatically be sent by mail to your address. Forms received after this date can no longer be considered due to logistical reasons, **which also means that shipment of the Gift Box is no longer possible.**
- The Gift Boxes will be **dispatched as of May 6, 2020**. Unfortunately, other dates for shipment cannot be offered. Any chocolate packages that are **returned will not be shipped again**. In case of your absence, please arrange for the delivery of your Gift Box.

- There will be **no shipment by mail outside of Switzerland**. Shareholders domiciled abroad have the opportunity to provide us with a delivery address in Switzerland, either electronically via the online platform ShApp or at the bottom of the front side of the form “Written Registration / Power of Attorney”.
- Any **complaints** must be made to and received by the share register **by no later than May 29, 2020**: Chocoladefabriken Lindt & Sprüngli AG, Share Register, c/o Nimbus AG, Ziegelbrückstrasse 82, 8866 Ziegelbrücke, Switzerland, Tel. +41 55 617 37 56, Fax +41 55 617 37 38, e-mail: lindt@nimbus.ch. Complaints received after this date cannot be considered due to organizational reasons.