

Gift Box – Information Sheet

This year, we would like to cordially thank again all shareholders who exercise their voting rights by providing them with a chocolate package.

1. NO Pick-up at the Annual General Meeting

This year, neither the Gift Box vouchers nor the Gift Boxes will be distributed at the Annual General Meeting. Please see the following chapter concerning the shipment of the Gift Box.

2. Shipment of Gift Box if Proxy is Granted in Time

If you exercise your voting rights (either via the online platform ShApp [Shareholder Application] or via mail) by granting a power of attorney to the independent proxy, please note the following:

- If a power of attorney is granted **in time** via the **online platform ShApp** (by no later than **April 30, 2021, 5.00 p.m.**) the chocolate package will automatically be sent by mail to your address. After this date, granting a power of attorney electronically will no longer be possible and, **therefore, also no shipment of the Gift Box.**
- If a power of attorney is granted **in time by mail** (using the form “Written Power of Attorney” by no later than **April 30, 2020, 5.00 p.m. [time of receipt]**), the chocolate package will automatically be sent by mail to your address. Forms received after this date can no longer be considered due to logistical reasons, **which also means that shipment of the Gift Box is not possible.**
- The Gift Boxes will be **dispatched as of May 10, 2021.** Unfortunately, other dates for shipment cannot be offered. Any chocolate packages that are **returned will not be shipped again.** In case of your absence, please arrange for the delivery of your Gift Box.

- There will be **no shipment by mail outside of Switzerland.** Shareholders domiciled abroad have the opportunity to provide us with a delivery address in Switzerland, either electronically via the online platform ShApp or at the bottom of the front side of the form “Written Power of Attorney”.
- Any **complaints** must be made to and received by the share register **by no later than June 11, 2021:** Chocoladefabriken Lindt & Sprüngli AG, Share Register, c/o Nimbus AG, Ziegelbrückstrasse 82, 8866 Ziegelbrücke, Switzerland, phone +41 55 617 37 56, fax +41 55 617 37 38, e-mail: lindt@nimbus.ch. Complaints received after this date cannot be considered due to organizational reasons.